



English Proficiency Policy

Nephrology Associates of Mobile P.A. will take reasonable steps to ensure that persons with limited English proficiency (LEP) have meaningful access and an equal opportunity to participate in our services, activities, programs and other benefits.

All interpreters, translators and other aides shall be provided as needed to comply with this policy. They will be provided without cost to the person being served. Patients/clients and their families will be informed of the availability of such assistance free of charge.

All staff will be provided notice of this policy and procedure, and staff that may have direct contact with LEP individuals will be trained in effective communication techniques, including the effective use of interpreter.